CALL FOR PAPERS

Special Issue of:

Knowledge Management Research & Practice (KMRP)

Sustainable Quality: Knowledge and Information Management

This Special Issue, in conjunction with KIM2013 (the OR Society’s inaugural Knowledge and Information Management conference) is dedicated to the theme of Sustainable Quality. This wide-ranging topic is relevant to organisations and individuals working in any sector of the economy. Knowledge Management has become a key process in understanding organisations and their use of resources; ultimately, quality is a major differentiating factor when considering goods and services. Sustaining quality requires taking a strategic view that may present short to medium term challenges and knowledge management should be able to help address such challenges. For large organisations, knowledge management may be seen as an intra-organisation activity, but sustaining quality for small to medium enterprises may require inter-organisational cooperation. Papers that relate to the theme and to knowledge and information management will be welcome. Areas of particular interest include (but are not restricted to) the management, practical application, limitations, implications, lessons learned and challenges related to KM and sustainable quality in the areas of services, education, health and manufacturing.

UK REF: Accepted submissions for this Special Issue will be published electronically with DOI in time for the Research Excellence Framework (REF), subject to papers being completed (refereed, revised and accepted) by early July 2013.

IMPORTANT DATES - Extended Deadlines (in conjunction with key dates for KIM2013)

11 January 2013  Authors to notify SI editors of intention to submit expanded version for KMRP
18 January 2013  Extended Deadline - KIM2013 conference paper titles and abstracts submitted
18 January 2013  Extended deadline for final KMRP SI papers to be submitted (to SI editors)
18 January 2013  Extended Deadline - Full conference papers submitted
1 March 2013  Notification of outcomes of reviews of conference papers
               KMRP SI editors to notify authors of outcome of review
10 April 2013  Final manuscripts submitted (for conference)
4-5 June 2013  Conference
1 July 2013  Final manuscripts submitted for KMRP

Electronic publication with DOI expected in KMRP by the end of December 2013.

SUBMISSION

Authors are encouraged to submit high-quality, original work that has neither appeared in, nor is under consideration by, other journals. Submissions are strictly limited to authors submitting and presenting at KIM2013 (www.theorsociety.com/KIM2013). Authors will be asked to submit expanded versions of their conference papers. When submitting for the KIM2013 conference, authors should also indicate at that time whether they are interested in submitting for the Special Issue of KMRP. If submitting for the SI, the relevant email and attached paper should be copied to the SI editors when submitting the conference paper. Authors of selected papers will then be invited to submit a full paper version through the KMRP journal website for double-blind peer review.
**KMRP SI GUEST EDITORS**

**Dr Rajeev K Bali**  
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Dr Bali specialises in healthcare and clinical knowledge management, management of change and integrated healthcare. He is an invited reviewer for several journals and publishers and has been involved with the authoring and editing of several well-received books. He has Biographical Entries in *Who’s Who in the World* and *Who’s Who in Finance and Business* and was the Guest Editor of the *IEEE Transactions on Information Technology in Biomedicine (TITB)* Special Issue on ‘Knowledge Management and IT in Healthcare’. He is a Senior Member of the IEEE, a member of the International Society for Urban Health and the New York Academy of Sciences and has been an invited speaker for many international institutions. In addition to working closely on various projects in the UK’s National Cancer Screening Programmes, he is leading (or has led) several and international development and research projects (or short courses) involving partners from the UAE, the USA, Canada, Malaysia, Nigeria, Oman and Finland.

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Prof Nilmini Wickramasinghe (the Epworth Chair Health Information Management) received her PhD from Case Western Reserve University, USA. She researches and teaches within the information systems domain. Her research work focuses primarily on developing suitable models, strategies and techniques grounded in various management disciplines to facilitate more effective design, development and implementation of IS/IT solutions to effect superior, patient-centric healthcare delivery. She has collaborated with leading scholars at various premier healthcare organisations throughout USA and Europe. She is well published with more than 200 referred scholarly papers, 10 books, numerous book chapters, an encyclopaedia and a well-established, funded research track record.

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Dr Baskaran is an Assistant Professor at the School of Information Technology Management of Ryerson University, Canada. His research interest is on finding a viable application of the KM paradigm in healthcare application. His special interest in developing HL7 messaging and health informatics has provided opportunities in excelling in these fields. He is a member in HL7 UK and Canada. His current activities overlap KM, e-health, AI and healthcare Informatics.