**Pro Bono OR Project Case Study Template**

**The Client**

*(Organisation’s name, a brief description/overview of them and their work)*

**The Clients Problem**

*(A brief description of the problem – max three lines)*

**The Approach**

*(This is the only part where you are allowed to have dense blocks of text. This is where you can give all the details which you think are important for the reader to really understand how interesting it all was, how important the niceties of technique are, etc.*

*Please make sure it is no longer than 12 lines long)*

**The Solution**

* *Pick out the key deliverables ie the answer to the question ‘what do they need from me’*
* *These can be interim or final solutions*
* *Interim are particularly important where they are a result of the OR approach*
* *Describe the solution not a process*
* *Absolute max: 6 bullet points, 9 lines. The more you put, the less people will read*

**The Benefits**

* *Pick out the key benefits, both short and long term*
* *Think in terms of: what made you really satisfied about what you had done for the client*
* *And what made them particularly satisfied with what you had done for them*
* *Again, absolute max 6 bullet points, 9 lines. The more you put, the less people will read*

**Image**

*Please include an image you have taken or created, or think is appropriate for this case study.*